

NOTIFICATION OF RIGHT OF WITHDRAWAL

Consumer information and cancellation policy

- (1) The language available for the conclusion of the contract is exclusively German.
- (2) The presentation of my services on the website does not represent a binding offer on my part. Only the booking of a service by you is a binding offer according to § 145 BGB. In case of acceptance of this offer, I will send you a booking confirmation by e-mail. This concludes the contract about the booking.
- (3) Please note that I sell some of my products through elopage. In this case, elopage handles the sale and payment. Your revocation can be declared to elopage as well as to me.
- (4) The prices I quote are gross prices including taxes (for Germany).
- (5) The data required for the execution of the contract between you and me will be stored by me and are accessible to you at any time. In this respect, I refer to the regulation of the privacy policy on my website.
- (6) As a consumer, you have a right of withdrawal according to the following instruction -

Cancellation policy

Right of withdrawal

As a consumer you have the right to cancel the contract within fourteen days without giving any reason.

You do not have a right of withdrawal if you have expressly agreed in your booking that I should begin before the end of the withdrawal period with the execution of the service and this service has been provided in full. If I have partially performed the service, you no longer have a right of withdrawal.

In the case of digital content, you lose your right of withdrawal if you have agreed to receive immediate access to the entire content.

Start of the period when booking a coaching session

The cancellation period is fourteen days from the day of the conclusion of the contract. The contract is concluded on the day you receive a confirmation email from me after a successful booking or - in case of a booking via my online store - you receive a confirmation email from elopage after a successful booking.

To exercise your right of withdrawal you have to contact me at

Miss Smarthead GmbH
Address Bamberger Straße 24
95488 Eckersdorf

or to

phone: +49 (0)179 2969944

e-mail: support@miss-smarthead.com

by means of a clear statement (eg a letter sent by mail or e-mail) about your decision to revoke this contract.

If you have booked through my third party provider elopage, you also have the option to send elopage to

Elopage GmbH
Kurfürstendamm 208
10719 Berlin

or

phone: +49 30 398 20 46 50

E-mail: help.elopage.com

by means of a clear declaration (e.g. a letter sent by mail or e-mail) about your decision to revoke this contract.

You can use the attached sample revocation template, which is not mandatory.

To comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of the revocation

If you revoke this contract, I have to refund all payments I have received from you at the latest within fourteen days from the day on which the notification of your revocation of this contract has been received by me or - in case of a booking via my online store - by elopage. For this repayment, I will use the same means of payment that you used for the original transaction.

If you made the payment as a bank transfer, please tell me your account details, because I can only see part of your account details on the bank statement.

If you have agreed that I should already begin with the performance before the expiry of the 14-day revocation period, then you also have to provide me with the consideration (fee) for these services and in this respect no refund claim.

Appendix 2:

SAMPLE WITHDRAWAL FORM

Sample of the withdrawal form according to

Appendix 2 regarding Article 246a Section 1 (2) (1) (1) and Section 2 (2) (2) Introductory Law to the German Civil Code (EGBGB)

Miss Smarthead GmbH
Managing Director Kathrin Weishäupl
Bamberger Straße 24
95488 Eckersdorf, Germany
Phone +49(0)179 2969944
E-mail: support@miss-smarthead.com

Hereby I (we) withdraw from the contract I (we) concluded for the booking of the coaching program/E-Book/event (description so that it can be clearly determined to which booking the withdrawal refers)

- booked on: (*). /
- Confirmation e-mail received on: (*)
- Name of the consumer(s):
- Address of the consumer(s):
- Account details for the refund
- Signature of the consumer(s) (only for communication on paper)

Date

(* Please delete where inapplicable)